

# Calderdale's Only Fully Private **Luxury Care Home**



**ANGELCARE RESIDENTIAL LIVING**





# Now Accepting Admissions

Welcome to Angelcare Residential Living, Calderdale's only fully private care home, now accepting admissions and family visits for guests from 18 to 65+



Situated in a secluded Georgian property with enviable transport links and an abundance of local shops, activities and amenities, we offer the luxury experience you'd expect from an all inclusive holiday, with the warmth and welcoming feeling of your own home.

We believe that a truly luxury care home is one that pays attention to both the small touches as well as the overall experience, and have many years of experience tailoring bespoke home care packages, ensuring that you'll receive exactly the level of care you require to provide you with happiness, comfort and the level of independence you deserve.

At our home, our team are a family, and our extensively trained and vetted home makers all

seek to provide both a high level of care and a friendly atmosphere for you to feel at home in. No home is truly a home without people, and our team are on hand to meet your care requirements while also providing company, compassion, and friendship during your time with us.

We hope you will consider staying with us, and we would love to welcome you down to visit, our doors are always open for new guests. In this brochure you will find more details about our approach, our values, our facilities, and our commitment to excellence, we look forward to welcoming you whenever you need us.







# Our Approach

- **A Full package of care**
- **Tailored to you**
- **Focused on your quality of life**
- **Developing a healthy social network**

Our home is built on the approach that has led us to becoming one of the premier home care providers across West Yorkshire. At Angelcare Residential Living, we pride ourselves on providing an exemplary standard of care with a personal touch. We are a family company and have almost two decades of experience working with individuals in our community. Now we can bring that approach out from people's homes into our own purpose-built space.

Our goal is to provide a service that works for you, and your rights and freedoms are a top priority for our team. All the individuals who live with us have care that is bespoke. Not only do we look to provide exemplary, personal, care, but we do it in a way that suits your lifestyle.

Our full package of care is tailored to the requirements of you, the individual, to either increase your quality of life when staying with us or extend the great quality of life you have had before coming through our doors.

Our home offers a social network, exemplary personal health (supervision with medication) and meals, in beautiful surroundings, all for less than the cost of live in care.





# Our Services

At Angelcare Residential Living, we offer a variety of services to meet the needs of our residents. No two people are the same, and your reason for staying with us may be completely different to your neighbour. As such, all of our residents have an initial free assessment to determine their requirements, which allow us to build a bespoke package of care unique to you or your loved one. Our services include, but are not limited to, the following:

## Residential Care

Personal care, of varying requirements, including bathing and meals, over a long or short period.

## Step Down Care

Supportive and reablement care provided to residents recovering from an illness, surgery, or accident, allowing you to regain autonomy in the comfort of our home.

## Short term & Respite Care

A tailored package of support for those not requiring extensive care over a long period of time, including recovery from hospital visits or post operation care.

## End of Life Care

Care required for those individuals who are of significantly advanced age or illness, requiring a safe, comfortable, and welcoming environment.

## Postoperative Care

Bespoke packages of care for guests who are recovering from surgery and require some level of support until you can regain full autonomy.

## Dementia Care

Care for those with dementia of varying degrees of severity, who no longer have the autonomy to remain in their own home. All our rooms come with dementia friendly furniture as standard.

## Over 18 Care

We are one of the only homes in West Yorkshire accredited to handle over 18 care, and can provide assistance for those with long term illness, strokes, MS etc..

## Over 65 Care

Bespoke packages of care for older people, both short and long term.

## Specific Illness Care

For those requiring care due to a particular illness, such as MS, Parkinson's, Motor Neurone Disease or Strokes, our team are trained in care for a variety of illnesses and can produce a bespoke package to meet your requirements.



# Respite Care

- **Individualised care**
- **Highly trained staff**
- **Emotional support-focused**
- **Flexible stay options**
- **Luxury amenities**

We understand that caring for a loved one can be a mentally and physically demanding task. Regardless, we know how committed you are to caring for your family member, which is why we are here to help reflect some of that care back onto you. Our Respite Care Services give you the opportunity to take a break while still maintaining the well-being of your loved one.

We understand that the transition between home and a new environment can be an overwhelming

experience for our residents, which is why we are focused on doing as much as we can to meet their psychological needs during this time. We are committed to making them feel safe, taken care of, and emotionally connected even when they are unfamiliar with their surroundings. We hope that they leave after their time with us having had a wonderful experience filled with positive socialisation and comfort.

We will work with you, your loved-one, and their healthcare provider to create a full picture of your specific needs, including routine specifications, likes and dislikes, and more. This, in order to create a bespoke plan that prioritises not only the overall well-being of your family member, but their ultimate sense of ease.





# Our Facilities

We have invested a significant amount of time into developing first rate facilities at our home and have taken advice both from the community and our home care residents as to what they would like to see in premises like ours. We are delighted to be able to offer the following facilities, all maintained and staffed to the highest standard:

## Full Kitchen

Our full kitchen allows us to create beautiful meals for our residents and their guests, giving you true home style cooking in comfort without any hassle

## Restaurant

Our restaurant runs a full a la carte menu for our residents, with the same offering to all their guests and families



## Bar

A fully stocked bar in our living space provides all the amenities you expect, including fresh bottled water, bottled beers and spirits.

## Family Suite

Our one of a kind family suite allows visitors to stay in the room next door to their relative or friend. With a full kitchen, living area, en suite and bedroom, only a door away from your loved one, you can stay close whenever you need to and experience all the amenities our residents do.

## Living Room

Our generously proportioned and fully equipped living room provides ample space for residents and guests, with a smart television and comfortable seating for watching sport, socialising, or catching up on a good book.



## Rooms & Suites

All our rooms have recently been refitted to the highest standards, with en suite bathrooms and top of the line furnishings. Whether you are looking for the cosy space of a room, or if you would like to upgrade to a suite including a walled off sleeping area, living space, and built in kitchen.

## Entertainment & Community Engagement

You will never get bored with a full entertainments programme of live music, games night, visits from local schools and animal farms.







# Our Values

- **A Luxury living experience**
- **Safety, care, and excellence**
- **Privacy, respect, and dignity**

Our values are important to us and is just as vital in our care home as it has been in the many years working in people's homes through our Angelcare service. From the outset of starting Angelcare Residential Living, we knew what we wanted to achieve, both for ourselves and for your loved ones in our care.

Our mission and vision are to provide you or your loved one with a luxury living experience, bringing the comforts of your home into a managed, safe space. We want you to think of our home as an all-inclusive holiday destination, with all the amenities that come with it.

Angelcare Residential Living is a safe, caring environment, with staff that are committed to excellence, both in our role as carers but also in our own continued professional development. We undertake a policy of privacy, respect, and dignity, making sure that you feel as comfortable with us as you do in your own home.









# Our Commitment to Excellence

At Angelcare Residential Living, we have a commitment to excellence that extends through every aspect of how we operate. Aside from our high standards of personal care, we strive to stand apart from others in everything we do.

Our environmental management policy is one of the most rigorous of its kind in our industry, and our home is both energy efficient while being supremely comfortable. Our stringent approach to managing waste, recycling and energy usage were built from the ground up to prioritise the wellbeing of our guests.

We have a set social values policy and are always looking for organisations we can partner with to improve the experience for our visitors, or how we can help those in need. In addition, we are proud to buy and employ locally, giving back to the community our residents so proudly call home.

Angelcare Residential Living is one of the first homes to be opened since the beginning of the COVID-19 pandemic, and as such our hygiene policy has been built in the most robust manner possible. All our hygiene procedures were developed with this in mind, creating one of the most safe and hygienic care homes in the country.

As well as all of this, we are proud of the little touches in our home. From a family room where your loved ones can sleep just next door to you, to ThermaSkirt™, skirting board radiators to ensure you are always comfortable without at risk of burning yourself. Visit our home and come see for yourself the attention to detail we have put into every aspect.



# Our Team

## Thomas Enefer

Thomas acts as our resident liaison at Angelcare Residential living and is responsible for ensuring all the needs of our residents are met, as well as maintaining contact with family members.

If you are looking to arrange a viewing or stay with us, Thomas is your first point of contact, conducting initial tours as well as handling finances and billing. With many years of experience in residential care, Thomas is an integral part of the Angelcare Family and always willing to welcome new visitors through our doors.



## Zoe Enefer

Zoe is responsible for care home oversight and is our legally nominated individual in that regard, handling everything from peoples wellbeing to infection control. Zoe is a Director of Angelcare UK, and as such is responsible for the day to day running of both our home care and residential living facilities.

Zoe's many years of experience working in care give her extensive knowledge of peoples requirements, and as such she is responsible for conducting initial visitor assessments, determining the exact level of care and services they need. While we all are under one roof, no two of our residents are the same, and so bespoke packages and assessments are required for everyone.





# FAQs

## How much does it cost to stay at the care home?

Due to our comprehensive approach when building a package of care, no two individuals will receive exactly the same treatment when living or staying with us. As such, it can be difficult to provide an initial price. Despite this, we always advise that the average fees are approximately £1075-£1275 per week.

## When can I visit my loved one?

Visitors are welcome at any time during the day, and we always welcome guests through our doors. You may visit your loved one in their room or in any of our communal spaces including the living room and bar. We would love you to come stay with us for a meal and sample our a la carte menu, and we encourage family and friends to take our residents out when they can.

## This is subject to Covid-19 restrictions and will be assessed daily following government guidelines.

What happens if the requirements of my loved one change?

Every person has different needs and requirements, and this is always reflected in the bespoke package of care we create for new residents. Our extensive experience of home care allows us to easily adapt to their needs, and make alterations when necessary.

## Can we bring in our own furniture?

Our rooms and suites come part furnished, including beds and storage, but we always invite new residents to bring in their own furniture and items to create a space that is truly their own.

## Can my loved one keep seeing the same doctor?

They can, provided that their existing doctor is within our catchment area. We have strong relationships with local doctors and pharmacies and can support you to register with them if required.

## I still have more questions; do you have someone I can speak to?

We do not doubt that, when making a decision like this one, you will have numerous questions. As such, we would love to hear from you and answer any pressing issues you may have. Please fill out the form below or visit the contact us page to get in touch with our team.







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